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CENTRAL FAX CENTER****MAY 23 2005****PATENT  
ATTORNEY DOCKET  
NO. 99P07449US02****IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Applicants: Xu, et al.

Serial No.: 09/241,335

Filed: February 1, 1999

Title: Interactive Voice Response  
Systems with General-Purpose  
Blocks

Group Art Unit: 2645

Examiner: Ovidio Escalante

) CERTIFICATE OF FACSIMILE TRANSMISSION

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Jeanette L. Taplin

Commissioner for Patents  
P.O. Box 1450  
Arlington, VA 22313-1450**AMENDMENT F**

Sir:

In response to the First Office Action of March 11, 2005, please amend the  
above-identified application as follows:

**Amendments to the Claims** are reflected in the listing of claims which begins on page  
two (2) of this paper.

**Remarks/Arguments** begin on page six (6) of this paper.